

The simplest way to make an ACH donation is via bank transfer through our online giving platform.

- 1. Visit genevabenefits.org/give to get started.
- 2. Select the amount you want to donate and click donate.
- 3. Select Bank Transfer if you want to give via ACH.

## There are two secure ways to do this:

## **Option 1 - Instant Transfer**

This is the simplest option. Through instant transfer, you can securely login to your bank via Stripe and authorize a donation to the Relief Fund.

- 1. Select Bank Transfer and click Authorize via your bank.
- 2. Agree to the terms and continue. Geneva uses a third party, Stripe, to securely connect to your financial account.
- 3. Select your Banking/Financial Institution from list or search for your institution.
- 4. You will be directed to your financial institution's website. Follow the instructions. Sometimes additional verification is required. Select the account from which you would like to make the donation.
- 5. A success window will appear stating the account is connected.
- 6. Continue to enter in your information to process your donation.

NOTE: You will need to repeat this process for future one-time ACH donations as we do not store your information.

## **Option 2 - Manual Transfer**

This process may take up to 10 business days to process. Please note we only accept donations from U.S. checking accounts.

- 1. Select Bank Transfer and Use routing and account number.
- 2. Enter your Routing number, Account number, and Account holder name. Select if the account is for Personal or Business.
- 3. Continue to enter in your information to process your donation.

We regret the inconvenience this may cause but your account security and compliance are of utmost importance, hence the additional security measures.

Questions? Reach out to our team at relief@genevabenefits.org.