



The simplest way to make an ACH donation is via bank transfer through our online giving platform.

1. Visit [genevabenefits.org/give](https://genevabenefits.org/give) to get started.
2. Select the amount you want to donate and click donate.
3. Select Bank Transfer if you want to give via ACH.

**There are two secure ways to do this:**

**Option 1 - Instant Transfer**

This is the simplest option. Through instant transfer you can securely login to your bank via Plaid and authorize a donation to the Relief Fund.

1. Select Instant Transfer and click Continue. Geneva uses a third party, Plaid, to securely connect to your financial account.
2. Select your Banking/Financial Institution from list or search for your institution.
3. You will be directed to your financial institutions website. Follow the instructions. Sometimes additional verification is required. Select the account from which you would like to make the donation.
4. Agree to the terms and conditions and select Connect. A success window will appear.
5. Continue to enter in your information to process your donation.

NOTE: You will need to repeat this process for future one-time ACH donations as we do not store your information.

**Option 2 - Manual Transfer**

This process is more tedious and may take up to 10 business days to process, but it is the most secure way to ensure you authorize the donation. Through manual transfer you must verify two small micro deposits to verify your bank account.

1. Select Manual Transfer
2. Enter your Routing number, Account number, and Account holder name
3. You will receive two micro deposits from Geneva Benefits Group to your account (less than \$1.00) and email you a link to verify the deposits. It may take up to two business days for the deposits to show in your account.

**NOTE: If you do not verify the deposits the donation will not process, so watch your email inbox for those verification emails.**

4. Enter your personal info First Name, Last Name, and email to complete your donation.
5. Enter your address and select the Donate button

We regret the inconvenience this may cause but your account security and compliance is of utmost importance, hence the additional security measures.

Questions? Reach out to our team at [relief@genevabenefits.org](mailto:relief@genevabenefits.org).